
Office of Police Complaints

www.policecomplaints.dc.gov

Telephone: 202-727-3838

Description	FY 2013 Actual	FY 2014 Approved	FY 2015 Proposed	% Change from FY 2014
Operating Budget	\$2,036,952	\$2,110,487	\$2,241,298	6.2
FTEs	23.2	23.2	23.2	0.0

The mission of the Office of Police Complaints (OPC) is to increase public confidence in the police and promote positive community-police interactions.

Summary of Services

OPC receives, investigates, adjudicates, and mediates police misconduct complaints filed by the public against the Metropolitan Police Department (MPD) and the District of Columbia Housing Authority (DCHA) police officers. In addition to these responsibilities, the agency issues policy recommendations to the Mayor, the Council of the District of Columbia, and the Chiefs of Police of MPD and DCHA's Office of Public Safety proposing reforms that will promote greater police accountability by reducing the level of police misconduct or improving the citizen complaint process.

The agency's FY 2015 proposed budget is presented in the following tables:

FY 2015 Proposed Gross Funds Operating Budget, by Revenue Type

Table FH0-1 contains the proposed FY 2015 agency budget compared to the FY 2014 approved budget. It also provides FY 2012 and FY 2013 actual expenditures.

Table FH0-1
(dollars in thousands)

Appropriated Fund	Actual FY 2012	Actual FY 2013	Approved FY 2014	Proposed FY 2015	Change from FY 2014	Percent Change*
General Fund						
Local Fund	1,909	2,037	2,110	2,241	131	6.2
Total for General Fund	1,909	2,037	2,110	2,241	131	6.2
Gross Funds	1,909	2,037	2,110	2,241	131	6.2

*Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement please refer to **Schedule 80 Agency Summary by Revenue Source** in the **FY 2015 Operating Appendices** located on the Office of the Chief Financial Officer's website.

FY 2015 Proposed Full-Time Equivalent, by Revenue Type

Table FH0-2 contains the proposed FY 2015 FTE level compared to the FY 2014 approved FTE level by revenue type. It also provides FY 2012 and FY 2013 actual data.

Table FH0-2

Appropriated Fund	Actual FY 2012	Actual FY 2013	Approved FY 2014	Proposed FY 2015	Change from FY 2014	Percent Change
General Fund						
Local Funds	22.1	23.2	23.2	23.2	0.0	0.0
Total for General Fund	22.1	23.2	23.2	23.2	0.0	0.0
Total Proposed FTEs	22.1	23.2	23.2	23.2	0.0	0.0

FY 2015 Proposed Operating Budget, by Comptroller Source Group

Table FH0-3 contains the proposed FY 2015 budget at the Comptroller Source Group (object class) level compared to the FY 2014 approved budget. It also provides FY 2012 and FY 2013 actual expenditures.

Table FH0-3
(dollars in thousands)

Comptroller Source Group	Actual FY 2012	Actual FY 2013	Approved FY 2014	Proposed FY 2015	Change from FY 2014	Percent Change*
11 - Regular Pay - Continuing Full Time	994	1,195	1,301	1,470	170	13.0
12 - Regular Pay - Other	448	328	287	261	-26	-9.1
13 - Additional Gross Pay	4	6	5	5	0	0.0
14 - Fringe Benefits - Current Personnel	259	287	350	333	-17	-4.7
15 - Overtime Pay	20	23	0	0	0	N/A
Subtotal Personal Services (PS)	1,725	1,839	1,942	2,069	127	6.5
20 - Supplies and Materials	0	10	10	10	0	2.4
31 - Telephone, Telegraph, Telegram, Etc.	2	0	3	3	0	0.0
40 - Other Services and Charges	116	91	42	44	3	6.6
41 - Contractual Services - Other	52	82	103	104	1	0.8
70 - Equipment and Equipment Rental	15	15	11	11	0	2.4
Subtotal Nonpersonal Services (NPS)	184	198	168	172	4	2.4
Gross Funds	1,909	2,037	2,110	2,241	131	6.2

*Percent change is based on whole dollars.

Program Description

The Office of Police Complaints operates through the following 4 programs:

Complaint Resolution – investigates, adjudicates, and mediates misconduct complaints against sworn officers of MPD and DCHA in a fair, impartial, and timely manner.

This program contains the following 3 activities:

- **Investigation** – investigates and produces reports related to complaints of misconduct against sworn MPD and Office of Public Safety (OPS) officers;
- **Adjudication** – renders final determinations of police misconduct complaints against sworn officers of MPD and OPS; and
- **Mediation** – provides a forum for complainants and subject officers to interact and develop a better awareness and understanding of the incident that led to the filing of a misconduct complaint and, if possible, reach an agreement to resolve the conflict.

Public Relations – informs and educates the public through outreach concerning OPC’s mission, authority, and processes to ensure that the agency's services can be fully accessed; performs liaison functions between the office, other District agencies, and the public.

Policy Recommendation – proposes to the Mayor, District Council, and Chiefs of Police for MPD and DCHA improvements concerning the citizen complaint process and the elements of management of the covered law enforcement agencies that have a bearing on police misconduct, such as recruitment, training, evaluation, discipline, and supervision of police officers.

Agency Management – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

Program Structure Change

The Office of Police Complaints has no program structure changes in the FY 2015 proposed budget.

FY 2015 Proposed Operating Budget and FTEs, by Program and Activity

Table FH0-4 contains the proposed FY 2015 budget by program and activity compared to the FY 2014 approved budget. It also provides the FY 2013 actual data.

Table FH0-4

(dollars in thousands)

Program/Activity	Dollars in Thousands				Full-Time Equivalents			
	Actual FY 2013	Approved FY 2014	Proposed FY 2015	Change from FY 2014	Actual FY 2013	Approved FY 2014	Proposed FY 2015	Change from FY 2014
(1000) Agency Management								
(1015) Training and Employee Development	10	5	7	2	0.0	0.0	0.0	0.0
(1040) Information Technology	17	13	13	0	0.0	0.0	0.0	0.0
(1070) Fleet Management	0	4	4	0	0.0	0.0	0.0	0.0
(1085) Customer Service	54	45	47	2	1.0	1.0	1.0	0.0
(1090) Performance Management	595	571	598	27	4.0	4.0	4.0	0.0
No Activity Assigned	4	0	0	0	0.0	0.0	0.0	0.0
Subtotal (1000) Agency Management	679	637	669	32	5.0	5.0	5.0	0.0
(2000) Complaint Resolution								
(2010) Investigation	1,081	1,166	1,254	88	15.4	15.5	15.5	0.0
(2020) Adjudication	27	29	29	0	0.0	0.0	0.0	0.0
(2030) Mediation	22	40	40	0	0.0	0.0	0.0	0.0
Subtotal (2000) Complaint Resolution	1,129	1,235	1,323	88	15.4	15.5	15.5	0.0
(3000) Public Relations								
(3010) Outreach	83	82	88	6	1.2	1.2	1.2	0.0
Subtotal (3000) Public Relations	83	82	88	6	1.2	1.2	1.2	0.0
(4000) Policy Recommendation								
(4010) Policy Recommendation	145	155	162	6	1.5	1.5	1.5	0.0
Subtotal (4000) Policy Recommendation	145	155	162	6	1.5	1.5	1.5	0.0
Total Proposed Operating Budget	2,037	2,110	2,241	131	23.2	23.2	23.2	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Note: For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2015 Operating Appendices** located on the Office of the Chief Financial Officer's website.

FY 2015 Proposed Budget Changes

The Office of Police Complaints' (OPC) proposed FY 2015 gross budget is \$2,241,298, which represents a 6.2 percent increase over its FY 2014 approved gross budget of \$2,110,487. The budget is comprised entirely of Local funds.

Current Services Funding Level

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2014 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2015 CSFL adjustments to the FY 2014 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

OPC's FY 2015 CSFL budget is \$2,192,481, which represents an \$81,994, or 3.9 percent, increase over the FY 2014 approved Local funds budget of \$2,110,487.

CSFL Assumptions

The FY 2015 CSFL calculated for OPC included adjustment entries that are not described in detail on table 5. These adjustments were made for increases of \$78,026 in personal services to account for Fringe Benefit costs based on trend and comparative analyses and the impact of cost-of-living adjustments implemented in FY 2013, and \$3,968 in nonpersonal services based on the Consumer Price Index factor of 2.4 percent.

Agency Budget Submission

Increase: OPC's Local fund budget increased by \$48,666 in personal services across multiple programs to properly align the budget with the agency's priorities for improving customer service and supporting projected salary step adjustments.

Decrease: OPC's Local funds budget decreased by \$48,666 across multiple programs to offset personal services increases.

Mayor's Proposed Budget

Enhance: The Office of Police Complaints' budget proposal reflects a Local fund increase of \$48,817 in nonpersonal services, primarily in the Complaint Resolution program to support the agency's contracting needs for mediation, complaint adjudication, and legal assistance services.

District's Proposed Budget

No Change: The Office of Police Complaints' budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

FY 2014 Approved Budget to FY 2015 Proposed Budget, by Revenue Type

Table FH0-5 itemizes the changes by revenue type between the FY 2014 approved budget and the FY 2015 proposed budget.

Table FH0-5
(dollars in thousands)

DESCRIPTION	PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2014 Approved Budget and FTE		2,110	23.2
Other CSFL Adjustments	Multiple Programs	82	0.0
LOCAL FUNDS: FY 2015 Current Services Funding Level Budget (CSFL)		2,192	23.2
Increase: To adjust personal services	Multiple Programs	49	0.0
Decrease: To offset projected increases in personal services	Multiple Programs	-49	0.0
LOCAL FUNDS: FY 2015 Agency Budget Submission		2,192	23.2
Enhance: Restoration of NPS funds reduced to match FY 2014 approved levels	Multiple Programs	49	0.0
LOCAL FUNDS: FY 2015 Mayor's Proposed Budget		2,241	23.2
No Change		0	0.0
LOCAL FUNDS: FY 2015 District's Proposed Budget		2,241	23.2
Gross for FH0 - Office of Police Complaints		2,241	23.2

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Agency Performance Plan

The agency's performance plan has the following objectives for FY 2015:

Objective 1: Resolve police misconduct complaints in an impartial, timely, and professional manner.

Objective 2: Promote positive community-police interactions through public education and awareness.

Objective 3: Enhance OPC's ability to effect police reform by issuing policy recommendations to the Mayor, the District Council, MPD, and DCHA.

KEY PERFORMANCE INDICATORS

Measure	FY 2012 Actual	FY 2013 Target	FY 2013 Actual	FY 2014 Projection	FY 2015 Projection	FY 2016 Projection
Percent of investigations completed and reports produced by the agency within six months	60.6%	60%	45.3%	60%	60%	60%
Percent of Complaint Examiner decisions issued within 120 days	92.9%	80%	88.2%	80%	80%	80%
Percent of complaints resolved through mediation ¹	7.6%	9%	6.7%	9%	9%	9%
Number of outreach activities sponsored or attended by OPC	24	24	28	24	24	24

Performance Plan Endnotes:

¹This Key Performance Indicator is also an industry measure. In assessing the effectiveness of mediation programs used by different police oversight agencies, experts in the field consider the percentage of all complaints that were successfully mediated by an oversight agency. See Samuel Walker, Carol Archbold, and Leigh Herbst, *Mediating Citizen Complaints Against Police Officers: A Guide for Police and Community Leaders*, U.S. Department of Justice, Office of Community Oriented Policing Services (2002). With 8.7 percent of its complaints resolved through mediation in FY 2011, OPC's performance places it at or near the top when compared to other mediation programs in the United States.